



ZENworks Mobile Workspace

Push Configuration Guide

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Overview

ZENworks Mobile Workspace provides the possibility to inform users of the reception of new emails via push notifications.

This configuration guide helps administrators to generate and install the required certificate to enable the push notifications feature.

iOS push configuration

To generate push certificate and key for iOS, go to the following site and login using your Micro Focus account (you may need to ask your Micro Focus representative to grant you access): <https://www.novell.com/npns>. Then, follow the instructions under "**Documentation**".

Android push configuration

Follow the Firebase instructions from the main ZENworks Mobile Workspace documentation:

- **System Administration/security_admin**
 - Business and Security configuration
 - APPLICATIONS
 - Push configuration
 - Firebase Cloud Messaging

Adding push notifications configuration for iOS and Android

1. Log in the ZENworks Mobile Workspace administration console as an administrator.
2. Click on the **APPLICATIONS** menu.
3. Edit the application to configure (or create a new one and edit it).
4. For each platform, click on the **Configure push** button.
5. Upload files and fill fields.
6. Click on the **Configure** button.



Ensure the application is assigned to the wanted group of users.

Enabling the push feature for iOS and Android

1. Log in the ZENworks Mobile Workspace administration console as an administrator.
2. Click on the **GENERAL** menu.
3. Go under the **Security settings** tab.
4. Edit the desired settings (or create a new one).
5. In the **Push settings** section, **Enable push notifications ?** by checking the box.
6. Click on the **Update** button at the bottom of the page.



Ensure these settings are affected to the wanted group of users.

Testing the push feature

Once ZENworks Mobile Workspace has been configured, the user has to login to initialize the push configuration.

On iOS, the push notifications are displayed only when ZENworks Mobile Workspace is in background, when it is in foreground nothing will happen. On Android, they are always displayed.

To test this feature, just send an email to the user and wait at least five minutes.

An alternative way is to send a message to all users through the administration console:

1. Log in the ZENworks Mobile Workspace administration console as an administrator.
2. Click on the **DOMAIN** menu.
3. Go under the **Status (. users connected)** tab.
4. In the **Send a message to all users** section, write a **message**.
5. Click on the **Send** button.